# PowerMic Mobile Instructions

You should have received a PowerMic Mobile configuration email from your administrative team. The email includes a link to download the version of PowerMic Mobile that will work on your mobile device. You can download PowerMic Mobile from the iTunes Store (iPhones) or the Play Store (Android). You may need to know your iTunes or Google Play password, so please insure you know your password prior to attempting installation and configuration.

## Installing

- Download the application: PowerMic Mobile
  - **iPhone Users** (*requires iPhone 4s and iOS 8.0 or greater)*: [Click here to download the iOS app](#)
  - **Android Users** (*requires Android 4.3 or greater)*: [Click here to download the Android app](#)
- Once the download completes, proceed to configuring PowerMic Mobile
- Click accept if the End User License Agreement appears
- **Do not open** the application at this point. Continue the configuration process using the email link (see below)

## Configuring

- Navigate to the configuration email on your mobile phone or click  this link [PowerMic Mobile](#)
- Click the *device specific link* (Android or iPhone) in the email.
- When prompted for an application to open the link, select PowerMic Mobile
- **Accept** the End User License Agreement
- **Accept** "Allow microphone access" on the phone if prompted
- PowerMic Mobile will be configured and ready to use

## Logging In

- Locate the PowerMic Mobile icon on the mobile phone
- Log in using your DR number or K number.
- Log in to Dragon Medical One, making sure to select the "Nuance PowerMic Mobile" microphone in the login window (see below)
- Dragon retains your last selction of microphone.  To switch between microphone choices you will need to click the Dragon flame on the Dragon bar and choose logoff.
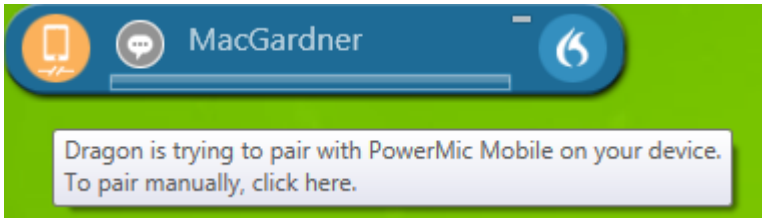
## DragonBar Microphone Status

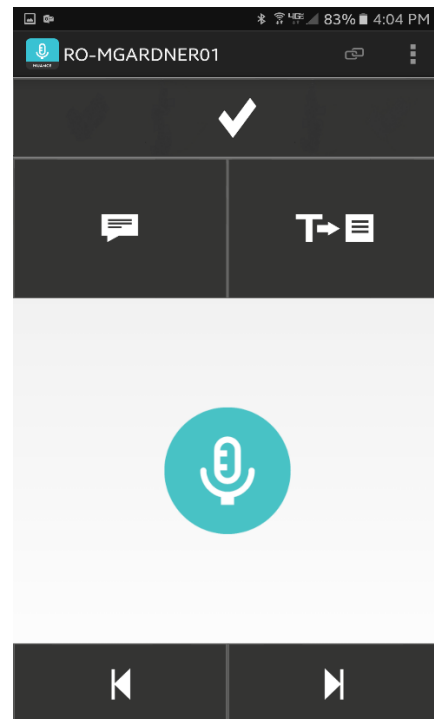-  On position - microphone is listening

-  Off position

-  Trying to pair - usually phone display is off (Mic should pair automatically when display it turned on)

-  Click yellow mic to manually pair see troubleshooting below for more information - **Usually not necessary

Kettering Health Network PowerMic Mobile

## PowerMic Mobile Microphone Status (on mobile)
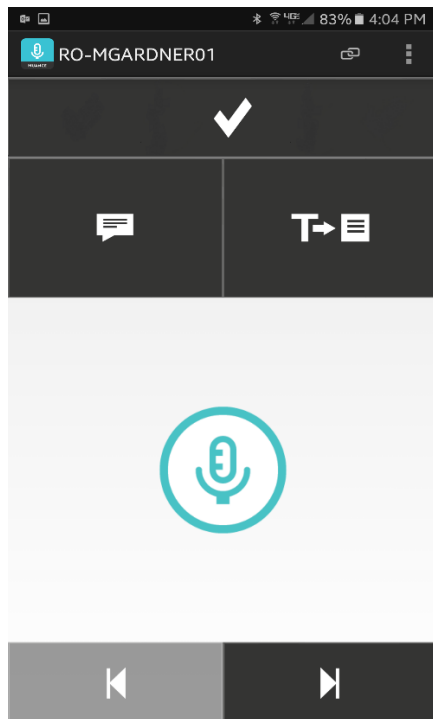


|                   |                  |
|-------------------|------------------|
| Microphone Off    | Microphone On    |

- Touch the microphone icon in the center of the phone to turn the microphone on

- Hold the phone microphone (usually on the bottom of the phone) about 1" from your mouth when dictating

- Touch the microphone icon in the center of the phone to turn the microphone off

- Microphone is off

- Microphone is on and ready for dictation

- Saying "Microphone off" also turns the PowerMic Mobile microphone off

-  Log off PowerMic Mobile by clicking the menu icon at the top and selecting *"Log Off"*

- Users can close PowerMic Mobile as they would close any other application on the phone

## Troubleshooting

- If you are having difficulty configuring PowerMic Mobile, try sending yourself a text message with the configuration link. Be sure to select PowerMic Mobile when prompted for an application to open the link.

- If the configuration link fails with your phone connected to Wi-Fi, turn Wi-Fi off on the phone and try again using cellular data. Some wireless networks may have firewalls blocking the connection.

- If the phone does not pair automatically, this usually indicates a problem with credentials. Let your Dragon management console administrator know you are having an issue and they may be able to resolve.

- If the phone is not connected to Wi-Fi and there is low cellular signal you may have difficulty using PowerMic Mobile.

- You may need to clear your default applications if you are having difficulty getting PowerMic Mobile to open the configuration link on your phone. (Example below for Samsung Galaxy S7)

  - Launch the Settings app from your Home screen or from the app drawer.
  - Select Device.
  - Tap Applications.
  - Tap Default applications.
  - Tap Set as default.
  - Tap the app for which you'd like to clear defaults. ...
  - Tap Clear Defaults.

- Automatic microphone pairing usually works very well. If you have difficulty pairing, try manually pairing by clicking the yellow microphone icon on the DragonBar as illustrated below. Click manual pairing on your phone and enter the Pairing ID.

## Manually Pairing